

Docket No.: 416588002US1  
(PATENT)

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

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In re Patent Application of:  
Roundtree et al.

Application No.: 10/589,593

Confirmation No.: 9896

Filed: July 25, 2008

Art Unit: 2618

For: USER INTERFACE METHODS, SUCH AS  
FOR CUSTOMER SELF-SUPPORT ON A  
MOBILE DEVICE

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Examiner: Not Yet Assigned

**REQUEST FOR CORRECTED FILING RECEIPT**

Office of Initial Patent Examination's Filing Receipt Corrections  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

Applicant hereby requests that a corrected Filing Receipt be issued in the above-identified patent application. The official Filing Receipt received by Applicant, a copy of which is attached hereto, has an error in

Please insert **\*\*SMALL ENTITY\*\*** under "Early Publication Request: No."

Applicant additionally requests that all pertinent U.S. Patent and Trademark Office records relating to the subject application be changed to reflect this correction.

Application No.: 10/589,593

Docket No.: 416588002US1

Applicant believes no fee is due with this request. However, if a fee is due, please charge our Deposit Account No. 50-0665, under Order No. 416588002US1 from which the undersigned is authorized to draw.

Dated: August 26, 2008

Respectfully submitted,

By 

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## UNITED STATES PATENT AND TRADEMARK OFFICE

UNITED STATES DEPARTMENT OF COMMERCE  
United States Patent and Trademark Office  
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41658-8002.US1  
MJS/PQ

APPLICATION NUMBER	FILING or 371(c) DATE	GRP ART UNIT	FIL FEE REC'D	ATTY. DOCKET NO.	TOT CLAIMS	IND CLAIMS
10/589,593	07/25/2008	2618	890	416588002US1	29	6

CONFIRMATION NO. 9896

25096  
PERKINS COIE LLP  
PATENT-SEA  
P.O. BOX 1247  
SEATTLE, WA 98111-1247

RECEIVED  
PATENT DOCKETING

AUG 04 2008

PERKINS COIE LLP

## FILING RECEIPT



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Date Mailed: 08/01/2008

Receipt is acknowledged of this non-provisional patent application. The application will be taken up for examination in due course. Applicant will be notified as to the results of the examination. Any correspondence concerning the application must include the following identification information: the U.S. APPLICATION NUMBER, FILING DATE, NAME OF APPLICANT, and TITLE OF INVENTION. Fees transmitted by check or draft are subject to collection. Please verify the accuracy of the data presented on this receipt. If an error is noted on this Filing Receipt, please submit a written request for a Filing Receipt Correction. Please provide a copy of this Filing Receipt with the changes noted thereon. If you received a "Notice to File Missing Parts" for this application, please submit any corrections to this Filing Receipt with your reply to the Notice. When the USPTO processes the reply to the Notice, the USPTO will generate another Filing Receipt incorporating the requested corrections.

## Applicant(s)

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Power of Attorney: The patent practitioners associated with Customer Number 25096

## Domestic Priority data as claimed by applicant

This application is a 371 of PCT/US05/05517 02/18/2005  
which claims benefit of 60/546,687 02/20/2004  
and claims benefit of 60/590,152 07/21/2004  
and claims benefit of 60/611,607 09/21/2004  
and claims benefit of 60/652,144 02/11/2005

## Foreign Applications

If Required, Foreign Filing License Granted: 07/29/2008

The country code and number of your priority application, to be used for filing abroad under the Paris Convention,  
is **US 10/589,593**

Projected Publication Date: 11/06/2008

Non-Publication Request: No

Early Publication Request: No

\*\* SMALL ENTITY \*\*

**Title**

User Interface Methods, Such as for Customer Self-Support on a Mobile Device

**Preliminary Class**

455

**PROTECTING YOUR INVENTION OUTSIDE THE UNITED STATES**

Since the rights granted by a U.S. patent extend only throughout the territory of the United States and have no effect in a foreign country, an inventor who wishes patent protection in another country must apply for a patent in a specific country or in regional patent offices. Applicants may wish to consider the filing of an international application under the Patent Cooperation Treaty (PCT). An international (PCT) application generally has the same effect as a regular national patent application in each PCT-member country. The PCT process simplifies the filing of patent applications on the same invention in member countries, but does not result in a grant of "an international patent" and does not eliminate the need of applicants to file additional documents and fees in countries where patent protection is desired.

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